



CASE STUDY

OPERATIONS / CALL CENTER



- 18,000 SF
- NEW LEASE
- BUILD-TO-SUIT
- SPRINGFIELD, MO



PROJECT & SCOPE

- Consolidated multiple locations/suites in downtown building to new suburban location with adequate parking for call center operation
- All on one floor
- 8/1000 parking
- Backup Generator for Data Room
- Lower occupancy costs and increase space efficiencies
- Employee demographic studies and wage/labor analysis

VALUE ADDED

- Build-To-Suit in progressive suburban market at 20% below market
- Zero out-of-pocket expenses for build-out and move
- Increase workflow performance and productivity by 30%
- Maximum flexibility with expansion contraction and cancellation rights
- 24/7 capability with standalone building
- Improved employee retention with enhanced location